



MEZZARION SERVICES ENGAGEMENT STANDARD (PUBLIC SEP) — v1.0

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Governing Standard: MZRN-POL-DOC-001 (Document Control & Standards Policy)

Related Standards/Processes: Mezzarion Code of Conduct & Ethics; KYT/KYC Screening Posture; Treasury & Settlement Controls; Trade OS; Investment OS; Responsible Sourcing Standard (RSS)

Change Log (Mandatory)

Date	Version	Summary of Changes	Reason
29 Jan 2026	v1.0	First issuance of the customer-facing Services Engagement Standard ("Public SEP").	Publish clear, bank-grade service rules



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1. Purpose

This Public SEP sets the bank-grade baseline for how Mezzarion engages on services—so engagements are credible, auditable, and disciplined, with clear boundaries on what Mezzarion will and will not do.

2. Scope

This standard applies to all external service requests submitted to Mezzarion, including (case-by-case):

- Logistics coordination and corridor planning
- Market intelligence and research deliverables
- Testing / inspection coordination and documentation readiness
- Advisory services (defined deliverables)
- Financing-related support limited to readiness, coordination, and structuring support (see Section 8)

This standard does not replace binding contractual terms. Binding terms exist only in executed Engagement Letters / SOWs and, where applicable, executed transaction agreements.

3. Core Principles (How Mezzarion Works)

1. Identity-first, audit-ready: We operate with strict identity anchoring and documented engagement records.
2. Service ≠ transaction execution: Services can support a matter, but value movement and binding execution are governed by separate transaction controls when applicable.
3. Stage-gated discipline: We do not proceed on unclear, rushed, or undocumented requests.
4. Integrity posture: Requests involving falsification, undisclosed routing, bribery, or hidden commissions are declined.
5. Regulatory boundary: Mezzarion does not provide unlicensed regulated financial services and does not hold client funds (see Section 8).



4. Two-Step Intake (Anti-Spam, High-Signal)

Step 1 — Initial Registration

You submit a short initial intake so we can confirm:

- basic identity and legitimacy
- what service you want
- basic risk and feasibility signals

Outcome: Invite to Deep Dive / Hold / Decline.

Step 2 — Deep Dive (By Invitation)

If invited, you submit structured details and supporting information so we can:

- qualify the request
- define scope and deliverables
- apply screening controls where required

Possible outcomes: Proceed / Proceed with constraints / Hold pending information / Decline.

5. What We Provide

Mezzarion may provide, subject to qualification and scope agreement:

- Logistics: planning, coordination, documentation readiness, corridor support
- Market intelligence: pricing and corridor research, demand/supply mapping, decision memos



- Testing/verification coordination: inspection scheduling, documentation pack readiness, evidence discipline
- Advisory: defined deliverables and written outputs under agreed scope
- Financing-related support (non-regulated): readiness packs, coordination, and structuring support (Section 8)

All services are delivered only under a defined scope (Engagement Letter/SOW) with clear inclusions/exclusions.

6. What We Do Not Provide (Non-Negotiable)

Mezzarion does not support or provide:

- Falsified Proof of Funds / bank letters / fake POP / manipulated documentation
- Routing funds via personal accounts or undisclosed third parties
- Undisclosed commissions, kickbacks, or “facilitation payments”
- Any request that attempts to bypass screening, approvals, or basic records discipline
- “Agency” arrangements without transparent disclosure and written structure where applicable

If your request depends on any of the above, it will be declined.

7. Engagement Terms (How Work Becomes Active)

Work begins only after:

1. your request is qualified, and
2. the scope is agreed via an Engagement Letter and/or Statement of Work (SOW), and
3. any required screening gates are completed.



Your Engagement Letter/SOW will define:

- deliverables and exclusions
- timelines and dependencies
- fees (fixed/retainer/time-based/success fee where lawful and approved)
- confidentiality and data handling
- change control and pause rights
- acceptance and closeout mechanics

8. Financial Services Boundary (Important)

Where a request involves financing-related support:

- Mezzarion provides coordination, readiness, structuring support, and documentation.
- Any escrow, custody, deposit-taking, or instrument issuance is executed by regulated institutions (banks, licensed escrow agents, regulated trustees, licensed attorneys where applicable).
- Mezzarion does not hold client funds unless under a formally documented licensed structure (where applicable).

Requests that imply falsification, hidden routing, or bypassing regulated channels are declined.



9. Information We Typically Request (Minimum Proof Pack Logic)

Information requested depends on the service category, but typically includes:

- company legal name, registration, jurisdiction, and authorised contact
- the service objective and timeline
- relevant jurisdictions involved
- counterparties involved (where applicable)
- available documents (e.g., LOI/PO/term sheet/draft contract)
- integrity declarations and consent to screening where required

We will not request sensitive personal documents at initial registration unless strictly necessary and explicitly justified.

10. Screening & Compliance

Mezzarion may apply, as appropriate:

- sanctions screening
- PEP screening
- adverse media screening
- conflict checks
- credibility and bankability checks

Proceeding is always at Mezzarion's discretion based on risk, feasibility, and integrity.



11. Timelines & Communications

- Initial registration reviews are typically responded to within 1–3 business days (volume dependent).
- Deeper engagements may require additional time depending on documents, counterparties, and complexity.
- We may pause an engagement where required information is missing or risk escalates.

12. Change Control & Pause Rights

If any of the following change mid-engagement, re-qualification may be required:

- counterparties or intermediaries
- jurisdictions
- fee/commission structures
- settlement expectations
- scope or deliverables

Mezzarion may pause delivery pending validation.

13. Fees & Integrity

Where fees apply:

- fees must be lawful, disclosed, and auditable
- any success-based compensation is explicitly documented
- undisclosed “side arrangements” are not permitted



14. Enforcement

Mezzarion will decline or terminate engagements where:

- integrity declarations are breached
- material misrepresentation is detected
- the matter becomes non-bankable or non-compliant
- screening outcomes are unacceptable
- pressure tactics attempt to bypass controls

15. Contact

Service requests and inquiries:

- services@mezzarion.com

(Do not send payment instructions or sensitive banking information unless and until an engagement is formally opened and secure channels are confirmed.)

16. Legal Notice

This Public SEP is a customer-facing standard describing how Mezzarion engages on services. It is not legal advice and does not create binding obligations. Binding terms exist only in executed agreements (Engagement Letter/SOW and, if applicable, transaction agreements).